



# Quality, Environmental and Energy Management Policy

Version: 4<sup>th</sup>/03.10.2022



## Quality, Environmental and Energy Policy

Navarino mission is to develop, distribute and support connectivity services and innovative IT solutions that add true value to the maritime customers and create strong, long-term relationships of mutual benefit. Moreover, Navarino is committed to the protection of the environment, preventing any conditions and incidents that may lead to pollution or harm, as well as managing environmental and energy resources sensibly and responsibly.

Navarino's Quality, Environmental and Energy Policy is to meet the needs, requirements and expectations of our Customers in the areas of R&D, connectivity and support of satellite communications and IT Solutions, providing a 5-star experience and focusing on the principles of EN ISO 9001:2015, EN ISO 14001:2015, EN ISO 50001:2018. Navarino has established and implemented an Integrated Management System according to the abovementioned standards.

We aim to:

- Provide to our customers services, products and support of the highest quality
- Ensure the continuous improvement of our operations and the uninterrupted success for the companies of the Navarino Group
- Customise and evolve our solutions around the constantly evolving needs of the maritime sector.
- Provide all the necessary resources and related information to minimize the environmental footprint of company's activities and achieve environmental and energy objectives and targets.
- Set up, maintain, and monitor our facilities, installations and operations, according to the requirements and best practices related to the environment, taking into account the nature, scale and particularities of the company's activities
- Manage and sustainably use resources in order to maximize energy saving by implementing a system for monitoring the consumption of resources, focusing on energy performance improvement
- Manage efficiently company's waste, focusing on separate collection and recycling
- Measure and evaluate our environmental and energy performance, based on appropriate indicators and objectives.
- Support the procurement of energy efficient products and services that impact energy performance

To achieve the above, we commit to:

- Show integrity and be trustworthy throughout all the corporate actions and activities.
- Engage in smooth and direct communication between Management, executives, and staff.
- Select executives and staff with required expertise and support their continuous improvement through training.
- Select respected and reliable partners and suppliers who are regularly evaluated.



- Honour SLAs for ordering, delivery, installation, after sales support processes and specific Quality of Service rates for connectivity services.
- Continuously monitor and immediately adopt changes of Rules, Regulations and Legislation.
- Fully implement all procedures and instructions that comprise the Quality, Environmental and Energy Management System
- Periodically review and improve the efficiency of the Quality, Environmental and Energy Management System processes.
- Provide the required resources for the achievement of all the above goals.
- Comply with the legal obligations and the quality, environmental, time and financial commitments.
- Continuously reduce the impact of its operations to the environment and prevent pollution, as well as continuous improvement of the management system, in order to enhance environmental and energy performance
- Continuous and rigorous training for our staff and third parties on environmental and energy issues.

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